



Pike Lake GOLF CENTRE LIMITED

Unit P-01, 9625 Pike Lake Road, R.R. #3, Clifford, Ontario N0G 1M0
www.pikelake.com

Pike Lake Office & Campground

519-338-3010
Ext. 222 or 243
Fax: 519-338-3050
campground@
pikelake.com

Pro Shop

Tel: 519-338-2812
or 519-338-3010
Ext. 227
Fax: 519-338-3633
proshop@
pikelake.com

Clubhouse & Restaurant

Tel: 519-338-3010
Ext. 247
Fax: 519-338-2423
cluboffice@
pikelake.com

Motel & Reservations

Tel: 519-338-3010
Ext. 221 or 239
Fax: 519-338-2785
reservations@
pikelake.com

Trailer Sales

519-338-3010
Ext. 222 or 231
Fax: 519-338-3050
sales@
pikelake.com



AODA POLICY (Accessibility Ontario Disability Act) *Policy Established April 2012*

Pike Lake Golf Centre Limited, hereinafter referred to as "Pike Lake", has adopted this policy to meet the requirements of *Accessibility Standards for Customer Service, Ontario Regulation 429/07* under the *Accessibility for Ontarians with Disabilities Act, 2005*, which applies to the provision of goods and services to the public or other third parties, not to the goods themselves.

Providing Goods and Services to People with Disabilities

Pike Lake Golf Centre Limited strives at all times to provide its goods and services in a way that respects the dignity and independence of people with disabilities. We are also committed to giving people with disabilities the same opportunity to access our goods and services and allowing them to benefit from the same services, in the same place and in a similar way as other customers, i.e. working dog, support person, etc.

Communication

We will communicate with people with disabilities in ways that take into account their disability. Staff has been trained on how to interact and communicate with people who have various types of disabilities. Site specific training will be conducted by supervisors or managers and all new employees will receive same at orientation training.

Inquiries regarding accessibility to Pike Lake Golf Centre should be directed to Pike Lake Golf Centre management.