

Park Patrol & Emergency Protocol

For all 911 emergency situations, that is, any situation that does not concern park maintenance, call 911.

**Pike Lake Golf Centre Limited now has a CPR defibrillator on site.
IN THE EVENT OF A HEART ATTACK CALL 911.**

Once 911 has been called, and you wish to have the defibrillator brought to you, then call the motel during business hours 8AM to 10PM at (519)338-3010 ext. 221 and after 10PM call facility patrol (519)496-2670. If the trained personnel and defibrillator are available, we will attempt to have the defibrillator brought to you ASAP. Don't forget to provide your location.

<i>Pike Lake Location</i>	<i>911 Location</i>
Lodge, Beach, Front Shed & Campground Sections A, B, C, D, E	9625 Pike Lake Rd., Township of Minto
Clubhouse & Pro Shop	9615 Pike Lake Rd., Township of Minto
Motel	9606 Pike Lake Rd., Township of Minto
Caddy Shack, Pool, Back Shed, J-Section (Fairway Estates) & Campground Sections PA, F, G, H, I	6512 – 12 th Line, Township of Minto
<i>MAKE SURE TO GIVE YOUR COMPLETE LOT # (LETTER + NUMBER)</i> Please do not hesitate to make the necessary phone calls if problems do arise.	

Pike Lake recommends that all family members and guests are made aware of what lot number you have your trailer on in case of emergency and someone needs to be contacted.
Example: a guest injures themselves at the beach and a Pike Lake staff member needs to reach the people they are visiting.

IMPORTANT PHONE NUMBERS:

- OPP Dispatch 24 Hours 1-888-310-1122 or 911
- Mount Forest Hospital 519-323-2210
- Palmerston Hospital 519-343-2030
- Telehealth Ontario 1-866-797-0000
- Poison Control 1-800-268-9017

MAINTENANCE & PARK PATROL

In situations concerning maintenance issues of the park call the campground office at 519-338-3010 ext. 222. If a staff member does not answer the call, leave a message containing the NAME that the lot is listed under, and FULL LOT # (Letter and #), and the problem – the issue will be addressed the next morning. We will try to correct the problem as soon as we can but we ask that you try and understand that these could be after-hour requests and response to the issue may not be immediate. If it is a security issue and the office is closed, call facility patrol at 519-496-2670 OR dial 519-338-3010 and when you reach the automated system, dial 1 then 6 and Pike Lake Staff will assist.